



THE OLD SHIP AGROUND

Guest Welcome Pack

Rachael, Julian, Janina and all the crew welcome you to The Old Ship Aground. Here you will find all the useful bits of information you may need to know.

Check In Time: is between 3pm and 11pm. We are happy to look after any bags earlier in the day if you need to drop them off.

Check out time: is 10:00am.

Access: You will be given a key for both your room and the hotel entrance door. This gives you 24 hour access to The Old Ship Aground even when the bar area is locked. Please return your keys at the end of your stay when checking out, any not returned will be charged at £12 per set.

Parking: There is plenty of free parking around the pub and there are some free areas just opposite the pub. Parking is free from 6pm until 9am in all areas. To park in a designated space is £5.40 per day.

Breakfast: Served between 8am and 9am. If you need breakfast outside of these hours just ask us and we will do our very best to accommodate your needs.

Tea Tray: We provide Tea, Coffee and Hot Chocolate locally sourced from Miles Tea & Coffee, a Minehead based company. If you have any special requirements please let us know. We have UHT milk in the rooms but are happy to provide fresh milk so just ask one of the crew members if you'd like some.

TV: Freeview is available in all our bedrooms on a flat screen TV.

Hairdryers: Provided for your use in each room.

Warmth: There is a heater in each room with a thermostat for you to control. If you feel that you would like extra blankets or heaters please don't hesitate to ask.

Room Servicing: Rooms will be serviced each day. For longer stays bedding will be changed every 7 days and towels every 4 days. It is possible to have this done more frequently but there will be a charge of £4pp for towels and £6.50pp for a full bedding change. Please ask at breakfast if you would like this service.

Mobiles: Reception is patchy within The Old Ship Aground but all networks are available outside.

Wifi is available throughout. Simply join the 'Old Ship Aground' network, no code is needed.

Toilets: Our toilets just can't cope! Please DO NOT put ANY sanitary products down the toilet, please dispose of in the bathroom bin.

Ironing: Let's hope you aren't intending to do much of this but should you have to please ask and we will provide an iron and ironing board for your use.

www.theoldshipaground.com

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Dogs: We welcome dogs throughout the pub but there are a few rules. We ask that they are NEVER left in your room or public areas unattended. If you go out please take your dog with you. They are always welcome in the bar/restaurant with you whenever you are eating or drinking with us.

FIRE DRILL

The fire system will be tested every Tuesday morning at 10.30am. If you hear the fire alarm at any other time or it remains continuous on a Tuesday morning please follow the instructions on the fire notice in your room.

SHOPS

Minehead comprises both local and high street stores. You can buy just about anything you need in Minehead! There are some lovely villages around as well where you can find a more unique shopping experience. Medieval Dunster (2 miles) and Exmoor National Park HQ town Dulverton (18 miles) are both great for gift shopping as well as being charming villages for a stroll.

Tesco's is close by, opening hours are Mon-Sat 6am – midnight & Sun 10am-4 pm. Situated just opposite Tesco's is Morrisons, and its opening times are Mon-Sat 8am-9pm and Sun 10am-4pm.

Fuel Both these supermarkets have fuel as does the Esso Garage on Townsend Road. Please remember to fill up if you are heading up onto Exmoor as fuel is not easily found! Some of the smaller stations do run out particularly if there has been an event. Fuel stations up in Exmoor National Park can be found at Wheddon Cross, Dulverton and Barbrook.

EATING

We like to think that we offer some of the best food in Minehead and hope that you will agree! Lunch is served from 12 noon until 2.30pm and Dinner is available from 6pm until 9pm.

The bar opening times are 11am -11pm Sun to Thurs and 11am until midnight Fri and Sat.

There are a number of places to eat in Minehead and we can certainly help to point you in the right direction depending on what you fancy. The Taj Mahal is a great Indian and a table can be booked on 01643 704857.

The Avenue has a wide selection of places to eat from trendy bars to quaint tea shops, fish and chip shops or for something healthier Toucan Wholefoods café. Meander up the street and see what appeals!

A short drive from Minehead sees you up into the stunning Exmoor National Park. Again there are lots of places to choose from so we have picked a selection to try to help you! Woods in Dulverton (01398 324007) has excellent meals in a rustic setting, lots of local produce and a wide selection of wines. Tongdam (01398

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323397), this Thai restaurant in Dulverton is a hidden gem. It serves excellent food and beautifully presented if you want to go oriental for a night! Slightly closer to Minehead in the medieval village of Dunster you have The Luttrell Arms (01643 821555) with it's lovely Bar and surroundings.

THINGS TO DO:

Sea Fishing Trips Trips can be arranged and leave from the harbour just outside the pub. Please call Clive at West Coast Tackle on 01643 705745 to book a trip, he can also provide all your bait and tackle requirements. Please give 24 hours notice if possible for bait.

Horse riding Exmoor has to be some of the greatest riding in the country. Try www.hornerfarmexmoor.com, 01643 862056 or www.burrowhayes.co.uk, 01643 862463.

Minehead Golf Club The second oldest golf course in the south west, this 18 hole course is situated at the opposite end of the seafront to the harbour. They can be contacted on 01643 702057.

Bike Hire Try Pompys bikes on 01643 704077 or Exmoor Cycles on 01643 705307, both are based in Minehead.

Moor Rover Bus The Moor Rover provides a flexible bus service for residents and visitors to enjoy walking, cycling or any leisure or sporting activity in Exmoor National Park. You can look up the service at www.atwest.org.uk or call them on 01643 709701

West Somerset Railway Located just off the seafront you can journey along the coast and through the country side to Bishops Lydiard on a good old fashioned steam train. An excellent day of nostalgia for all ages and you can buy a ticket to get on and off at stops along the way. www.west-somerset-railway.co.uk, 01643 704996.

Dunster Castle This National Trust property is a fine example of a medieval castle and well worthy of a visit.

Butlins Day passes can be bought for this popular holiday park, with a fun pool, fairground rides, family attractions and cinema this is a perfect family day out if you are looking for a day of easy entertainment. Tel: 0845 070 4772.

Exmoor Safari Go out in a landrover for either half a day or a full day. We can recommend Exmoor Wildlife Safaris (Landrover 110 Defender & dogs allowed) call Daphne on 07977 571494 evenings 01643 841326 or email exmoorwildlifesafaris@gmail.com or Red Stag Safaris (Landrover Discovery), call Andrew on 01643 841831. Both can usually arrange pick ups from the pub, especially if your party is big enough.

Walking The pub is yards away from the start of the South West Coastal Path which takes you up over Culvercliffe for as long as you want! The scenery is stunning and on a good day you can see for miles. If you want to reach the highest point on

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Exmoor for truly magnificent scenery then Dunkery Beacon is a must, its about 8 miles away. The picturesque villages of Bossington and Selworthy are worth a visit and there some great walking in these areas and some brilliant places for cream teas to reward your efforts! If you are looking for a flatter walk then Blenheim Gardens in Minehead is 6 acres of parkland, vibrant with its beautiful flower displays and bandstand.

EMERGENCIES

In an emergency the nearest Accident & Emergency unit is in Minehead. The hospital is situated just off Seaward Way on Luttrell Way. The postcode is TA24 6DF.

In the case of a fire, we don't encourage heroics so please don't attempt to fight a fire. Raise the alarm at a break glass point and exit the building immediately. There is a floor plan of escape routes and break glass points in all bedrooms. If in any doubt please call the Emergency services on 999.

Doctors: Irnham Lodge Surgery, Townsend Road, Minehead, Somerset, TA24 5RG
Tel: 01643 703289

Dentist: Toothache? Dental helpline number for Somerset is 0300 123 7691

For animal emergencies: Glenmore House Veterinary Surgery, 26 Glenmore Rd, Minehead. TA24 5BH. Tel: 01643 804786

If you have an emergency in the night there is a doorbell situated half way along the first floor corridor. This rings in our staff accommodation and someone will help you.

On behalf of the whole team here at The Old Ship Aground we wish you a happy holiday, please don't hesitate to come knocking if we can help. We will be sorry to see you go, please remember **Check Out Time is 10am.**

FOR ALL OUR GUESTS COMFORT ALL INDOOR AREAS ARE NO SMOKING

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